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**OWNER INFORMATION**

**How did you hear about us? Please check all that apply.**

- Internet  Phone Book  Radio  Newspaper  Saw Your Location

Owner's Name: \_\_\_\_\_

Email Address: \_\_\_\_\_

Home Phone \_\_\_\_\_ Cell Phone \_\_\_\_\_ OK to Text? \_\_\_\_\_

Home Address \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Names of others with permission to pick up your pet: \_\_\_\_\_

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**PET INFORMATION**

**May we use your pet's picture on our website?**  Yes  No

**Pet's Name:** \_\_\_\_\_ **Breed:** \_\_\_\_\_

**Color:** \_\_\_\_\_ **DOB:** \_\_\_\_\_ **Age:** \_\_\_\_\_

Male  Female **Spayed/Neutered:**  Yes  No **Current on Vaccinations:**  Yes  No

**Vet's Clinic:** \_\_\_\_\_ **Vet's Name:** \_\_\_\_\_

**Vet's Phone #'s:** (1) \_\_\_\_\_ (2) \_\_\_\_\_

**MEDICAL BACKGROUND**

- Yes  No Breathing Challenged  
 Yes  No Arthritis  
 Yes  No Hip Dysplasia  
 Yes  No Vision Impaired  
 Yes  No Pregnant or Nursing

**TEMPERAMENT & BEHAVIOR**

- Yes  No Reacts negatively to other dogs  
 Yes  No Reacts negatively to people  
 Yes  No Problems during past grooming  
 Yes  No Anxious/Excited  
 Yes  No Aggressive/Bites

**Cancellation Policy** – If you need to cancel, please give us a 24 hour notice so that we may try to contact another customer who may be waiting to get in.

**A \$20 no show fee will be added for reoccurring no shows.**

**Late Pick up Fee** – Please notice our hours of operation. If you are having problems picking up on time, let us know immediately. **A \$10 fee may be added for reoccurring late pick ups**

**Dayboarding** – Dogs that are staying with us for 5+ hours will be charged a **day boarding fee of \$10**. Please let us know if you need this service. We are happy to accommodate you and take your dog out for breaks as needed.

**Vaccinations**- We require Bordetella, Rabies, Distemper, and the Canine Flu vaccine to be up to date with each appointment. Verification from your vet is mandatory



**POLICY CONSENT & AGREEMENT FORM**

- I understand that proof or verification of current vaccination is provided and is up to date. It is a strict policy of **The Pet Station** to promote and maintain the safest environment possible for all of their guests. These vaccines include distemper, bordetella, rabies, and flu.
- I understand that there are instances where grooming can expose a hidden medical problem or aggravate a current one, along with a chance of injury, stress and/or trauma.
- I understand that senior pets have a greater chance of injury, stress, and/or trauma during grooming.
- I understand that tangled or matted pets have a greater chance of injury, stress and/or trauma as well as nicks, clipper irritation, and mental or physical stress, etc.
- I understand that there is an additional fee for matted pets, because removing mattes is an extremely difficult and time consuming procedure that interferes with the entire grooming schedule for all clients and their pets that day; furthermore, it is both physically and mentally taxing on my pet as well as the pet stylist.
- I understand that it is possible that the only option for matted pets is to clipper them down to the length necessary to remove the mattes, which can mean in some cases that the coat is taken down to a very short length.
- I understand that **The Pet Station** cannot accommodate my pet if they are aggressive or extremely hyperactive, due to the many dangers and chances of injury involved when a pet is unsettled during the grooming procedures.
- I understand that there is an additional fee for aggressive or extremely hyperactive pets if the grooming is able to be completed.
- I grant **The Pet Station** permission to obtain immediate emergency veterinary treatment for my pet at their discretion. I will not hold **The Pet Station** responsible for the treatment charges or liable for accident or injury on my pet. I give **The Pet Station** permission to use their judgement on behalf of my pet's safety and wellness during its time at their facility.

Client Signature: \_\_\_\_\_

Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

We take pride in the services and products that we offer and we are truly grateful for your business. If you have any problems or concerns, please contact us so we can address the situation quickly. We are here to help!